



TIMBERLINE SKI LODGE PTY LTD

35 The Avenue, Mt Buller

COVID19 OPERATING PLAN

All adult members and guests who wish to stay at Timberline must read this plan and email Booking Secretary lisa.r@iinet.net.au to acknowledge that they've read the plan.

As of June 2022, most of Victoria's COVID restrictions that applied to Ski Lodges have been relaxed or removed.

The prescribed density limits, restrictions on the use of bedrooms and other communal areas, the requirement to check in using the Service Victoria App and the requirement to wear masks in the Lodge have now been removed.

The Lodge must, however, continue to operate under a COVID Safe Operating Plan (CSOP) and take every practical precaution to minimise the risk of transmission and infection.

Before leaving home, members and guests must familiarise themselves with the current Victorian COVID-19 restrictions found on the Victorian COVID-19 website - <https://www.dhhs.vic.gov.au/victorias-restriction-levels-covid-19>

No person is to travel to Mt Buller if they have any symptoms of COVID-19 or influenza.

Although the Lodge will no longer require members and guests to provide proof of full vaccination on arrival, members and guests will still be required to bring masks to the Lodge with them in the event of a positive case occurring in the Lodge. The Lodge also requires that all persons visiting the Lodge take their own Rapid Antigen Test (RAT) kits in the event of needing to test.

It is recommended that members and guests take a RAT test prior to coming to the Lodge to minimise the risk of transmission of Covid 19 to other members and guests staying at the Lodge. If this results in the booking being cancelled, the Club will refund the accommodation fee.

The main remaining obligation on the Lodge Committee of Management that may impact on members and guests staying at the Lodge is where a person staying at the Lodge tests positive for COVID 19.

Procedure Should a Person Staying at the Lodge Test COVID-positive.

1. The infected person must leave the Lodge as soon as practicable (same day if possible). Until they leave the Lodge, they must self isolate by remaining in their bedroom.
2. The infected person must immediately advise other members and guests staying in the Lodge and advise the Clubs Booking Officer. Lisa Raper on Ph 0407-567173.
3. If unable to return home immediately, the infected person should contact the Mt Buller Resort Management Board for assistance.

4. Once advised of a Covid positive person in the Lodge, other Lodge occupants must immediately wear their masks while outside their own bedrooms, social distance and regularly sanitise their hands until the close contact departs the Lodge and the Lodge has been cleaned.
5. Members or guests who are 'close contacts' of the COVID-positive person should undertake a rapid antigen test as soon as possible, and leave the Lodge if they test positive, and keep monitoring for symptoms and get tested again if they develop any symptoms.
6. A 'close contact' is a person who has spent at least four hours with the COVID-positive person in the same room over the 48-hour period immediately prior to the confirmation of the positive test result of the infected person.
7. A 'close contact' automatically includes all persons who shared a bedroom with the COVID-positive person. Other lodge occupants (who did not share a bedroom with the COVID-positive person) will be required to self-assess to determine if they are a close contact.
8. Prior to departure from the Lodge, the COVID-positive person will be required to deep clean their bedroom and corresponding bathroom. (refer Lodge cleaning protocols below). Once the bedroom has been deep cleaned, that bedroom will be closed off and will be unavailable to use for the following 72 hours. Following the 72 hours, the room and its contents is considered clean and safe and available for further occupation.
9. Members and guests remaining in the Lodge will then be required to carry out the following Lodge Cleaning Protocol.

LODGE CLEANING PROTOCOL

Definitions:

Cleaning. Use detergents to physically remove germs, dirt and organic matter from surfaces. Cleaning does not kill viruses, but reduces the amount that can be transmitted.

Disinfecting & Sanitising. Uses chemicals to kill viruses on surfaces. It is important to clean before disinfecting, because organic matter and dirt can reduce the ability of disinfectants to kill pathogens.

Two Step Cleaning and Disinfecting. A physical clean using detergent and water followed by a clean with a disinfectant solution.

WipeDown. Means using a disposable disinfectant wipe to wipe down a surface before discarding the wipe.

This includes:

Bathrooms: Wipe down all hard surfaces, including tiles and splash backs, vanities, bench top and taps, mirrors, toilet cisterns, seats and covers, shower screens and shower taps.

Kitchen: Wipe down all hard surfaces including tiles and splash backs, bench top, sinks and taps, cupboards and handles, appliances including stoves, ovens, fridges etc.

Preparation

Wash your hands using soap and water and dry with paper towel before and after undertaking any cleaning.

Use a hand sanitiser before putting on and after removing gloves.

Use disposable gloves.

Avoid touching your face, mouth, nose, or eyes.

Dispose of gloves in a leak proof plastic bag.

Routine Cleaning

All common or shared areas of the lodge must be cleaned.

Routine Cleaning is to follow the 2-step process.

High Touch Cleaning

Frequently touched surfaces are to be cleaned with a disinfectant wipe down.

Special attention and frequent cleaning and disinfecting is to be given to high touch surfaces like handrails, windows, wall heater knobs, tabletops, door handles, light switches, desks, toilets, taps, kitchen surfaces and cupboard handles.

Mt Buller Medical Centre

1. A COVID testing service will not be available during the 2022 snow season.
2. People requiring a GP service while in-resort should first contact their local GP for a telehealth consultation. Alternately, they should call GP2U, Australia's largest telehealth provider, to book a tele/video GP consultation. Bookings can be made on-line 7-days a week from 7:00am-7:00pm at <https://gp2u.com.au/>. GP2U can refer patients to the Mt Buller Medical Centre.
3. Potential patients are encouraged to arrange telehealth GP consultations where possible, and to otherwise make a booking so as to minimise the time they are within the waiting area.
4. Local GP's, GP2U and the Mt Buller Medical Centre can send prescriptions directly to The Guardian or Mansfield Pharmacy in Mansfield, who deliver prescription medicine daily to the resort for a small fee. Patients can arrange to collect their medicine from the Medical or to have it delivered to their accommodation.
5. The Medical Centre will have procedures to safely care for patients who may have COVID-19, which includes screening questions that patients are required to answer honestly.